

OUR SOLUTIONS FOR EDUCATIONAL INSTITUTIONS



Improving Education with
our Digital Solutions and IT
Support in Oman



WHY SCHOOLS NEED RELIABLE IT SUPPORT?

When technology works as it should, teaching becomes more effective, administrative tasks become easier, and students enjoy a smoother learning experience. Our approach ensures that every part of your school's IT infrastructure is optimized, connected, and ready to meet the demands of modern education—so you can focus on teaching and learning without interruptions or setbacks

We understand the common IT difficulties schools face and are here to help.



Frequent connectivity issues

Unstable internet connections can disrupt virtual classes, slow down research, and hinder collaboration. We provide reliable network infrastructure, proactive monitoring, and scalable bandwidth solutions to ensure seamless online learning experiences for students and teachers alike.



Limited in-house IT staff

Managing a school's IT systems can be overwhelming for small internal teams. Our services extend your capabilities by offering 24/7 remote and onsite IT support, cloud-based solutions for easier management, and IT training programs that empower staff to handle daily tech-related tasks with confidence.



Cybersecurity Threats

With the increasing use of digital tools in education, protecting sensitive student and staff information is more critical than ever. Our cybersecurity solutions include advanced threat detection, secure cloud storage, and regular security audits to ensure compliance with data protection regulations and safeguard against cyber threats.



Lack of reliable IT support

When IT issues arise, schools need quick and effective solutions to minimize disruptions. Our dedicated support team offers 24/7 helpdesk assistance, preventative maintenance to extend the lifespan of IT assets, and customized service plans to meet the unique needs of each school, ensuring smooth day-to-day operations.

OUR TAILORED SERVICES TO SCHOOLS AND UNIVERSITIES



Rapid Remote Troubleshooting



Security Audits & Compliance Checkups



Printer Setup & Maintenance



Learning Management System Setup & Support



Website Development & Maintenance



Same-day Onsite IT Support



Anti-Virus & Threat Protection



Automated Follow-ups & Reminders



Local and Cloud Backups for Critical Data



Stable Internet & Failover Support



Interactive Classroom Installation and Support



Open for any customised solutions

Most MSPs focus only on fixing problems when they arise—we go beyond that by proactively managing, securing, and optimizing your entire IT environment. Instead of waiting for issues to disrupt your operations, we prevent them with solutions tailored to your workflow. While others provide generic IT support, we offer deep integration, strategic improvements, and data-driven insights to keep your systems running at peak performance.

See all our other services at:

www.magicitsolutions.com/services

QUARTERLY REPORTS

We provide a Quarterly IT Report summarizing all IT activities, optimizations, and key insights from the past three months. This report will provide a clear overview of system performance, IT support provided, security updates, and recommended improvements to maintain a stable and secure IT environment.

The Report Includes:

- ◆ Total support requests handled
- ◆ Top recurring IT Issues & Resolutions
- ◆ Average response & resolutions times
- ◆ Internet & Failover report
- ◆ Overview of all health checks conducted
- ◆ Suggestions for system improvements

WHY THIS MATTERS FOR SCHOOLS?



Clear IT Insights



**Get Informed
decisions**



**Address risks
before they disrupt
learning.**



**Reduce downtime and
ensure efficiency.**

This ensures stable, secure, and efficient service delivery, keeping teaching smooth and students satisfied.